



**REGIONAL DISTRICT
of Fraser-Fort George**

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REPORT FOR CONSIDERATION

TO: Chair and Directors File No.: I-STAT 1.1

FROM: Robin Ditto, Application Specialist – 9-1-1 Systems

DATE: March 2, 2026

SUBJECT: 9-1-1 Call Answer and Fire/Rescue Statistics for February 2026

SUMMARY: Purpose: For Information
Attachments: None
Previous Reports: None

RECOMMENDATION(S):

THAT the report dated March 2, 2026, regarding “9-1-1 Call Answer and Fire/Rescue Statistics for February 2026” be received for information.

ENTITLEMENT	HOW VOTE COUNTED
All 1 Director/1 vote	Majority

ISSUE(S):

This chart provides 9-1-1 call answer statistics for February 2026 for the Regional District of Fraser-Fort George’s 9-1-1 Service Area, which includes the Regional Districts of Kitimat-Stikine, Bulkley-Nechako, Cariboo, and Fraser-Fort George.

	Count	%
POLICE RCMP North District Operations Communications Centre	3042	41.74
FIRE Prince George Fire/Rescue Fire Operations Communications Centre	252	3.46
AMBULANCE BC Emergency Health Services (BCEHS) Operations Communications Centre	2756	37.82
Abandoned *	1238	16.98

*E-comm is contracted to answer and transfer calls to police, fire or ambulance dispatch centres.
 Prince George Fire/Rescue is contracted to dispatch fire/rescue agencies.*

** Abandoned calls are calls to 9-1-1 in which the caller hangs up or is disconnected during the call answer/transfer process.*

This chart provides fire and rescue notifications to Regional District of Fraser-Fort George departments for February 2026.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Bear Lake Fire	0	0	0	0	0	1	0	1	0	2
Beverly Fire/Rescue	3	6	8	4	21	4	9	15	8	36
Buckhorn Fire	1	3	5	0	9	2	3	9	0	14
Ferndale/Tabor Fire	0	1	7	0	8	1	2	10	1	14
Hixon Fire	1	1	2	1	5	1	3	4	1	9
McBride District Fire	1	5	0	1	7	2	9	0	1	12
Ness Lake Fire	1	0	0	0	1	1	0	0	0	1
Pilot Mountain Fire	2	0	1	0	3	2	0	7	0	9
Pineview Fire	0	8	4	0	12	2	18	7	1	28
Red Rock/Stoner Fire	0	2	2	1	5	1	3	2	1	7
Salmon Valley Fire	0	1	5	0	6	0	1	6	0	7
Shell-Glen Fire/Rescue	0	3	4	0	7	0	6	7	0	13
Valemount & District Fire	1	8	0	7	16	1	14	0	9	24

This chart provides fire and rescue notifications to municipal departments for February 2026.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Mackenzie Fire ***	3	1	1	0	5	18	5	4	2	29
Prince George Fire/Rescue	145	49	528	46	768	320	108	1129	102	1659

* Rescue includes extrication by certified RDFFG departments.

** More than one department may be dispatched to an incident under mutual aid agreements. Therefore, the total number of notifications may be higher than the actual number of incidents.

*** Mackenzie Fire is a participant in the Fire Coordination Service. Prince George Fire/Rescue is not.

This chart provides total fire and rescue notifications per year, with the current year-to-date values.

	2026	2025	2024	2023	2022	2021*	2020**	2019	2018*	2017*
Bear Lake Fire	2	8	6	23	19	16	9	9	20	17
Beverly Fire/Rescue	36	252	213	208	163	210	154	164	173	190
Buckhorn Fire	14	108	77	100	89	69	48	57	81	113
Ferndale/Tabor Fire	14	85	56	59	61	59	59	68	76	68
Hixon Fire	9	69	76	60	53	56	41	51	67	79
Mackenzie Fire	29	149	167	150	182	137	114	160	135	135
McBride District Fire	12	97	70	74	78	92	91	70	55	70
Ness Lake Fire	1	48	51	44	39	23	28	37	29	45
Pilot Mountain Fire	9	99	92	91	68	61	52	58	61	73
Pineview Fire	28	178	163	168	186	180	128	173	184	169
Prince George Fire/Rescue ***	1659	10854	11251	11293	9880	8087	4831	5903	6241	6881
Red Rock/Stoner Fire	7	34	43	32	53	50	25	45	41	44
Salmon Valley Fire	7	55	45	55	39	47	37	42	59	37
Shell-Glen Fire/Rescue	13	78	84	98	85	47	36	26	45	39
Valemount & District Fire	24	144	106	116	138	155	118	102	124	147

* Significant wildfire season.

** COVID-19: The Province revised BC Emergency Health Services (BCEHS) dispatch protocols so non-paramedic First Responder agencies would only be dispatched to higher acuity/urgent medical calls to prevent unnecessary COVID-19 exposures.

*** Prince George Fire/Rescue is not a participant in the Fire Coordination Service.

STRATEGIC ALIGNMENT:

- Indigenous and Intergovernmental Partnerships
- Organizational Strength and Adaptability
- Quality Community Services
- Environmental Stewardship and Climate Action
- Awareness and Engagement
- Statutory or Routine Business

Respectfully submitted,

“Robin Ditto”

Robin Ditto
Application Specialist – 911 Systems

RD:mz