



REGIONAL DISTRICT of Fraser-Fort George

Main Office: 155 George Street, Prince George, BC V2L 1P8
Telephone: (250) 960-4400 / Fax: (250) 563-7520
Toll Free: 1-800-667-1959 / www.rdffg.ca

REPORT FOR CONSIDERATION

TO: Chair and Directors

File No.: I-STAT 1.1

FROM: Robin Ditto, Application Specialist – 9-1-1 Systems

DATE: March 4, 2025

SUBJECT 9-1-1 Call Answer and Fire/Rescue Statistics for February 2025

SUMMARY: Purpose: For Information

Attachments: None

Previous Reports: None

RECOMMENDATION(S):

THAT the report dated March 4, 2025, regarding “9-1-1 Call Answer and Fire/Rescue Statistics for February 2025” be received for information.

ENTITLEMENT	HOW VOTE COUNTED
All 1 Director/1 vote	Majority

ISSUE(S):

This chart provides 9-1-1 call answer statistics for February 2025 for the Regional District of Fraser-Fort George’s 9-1-1 Service Area, which includes the Regional Districts of Kitimat-Stikine, Bulkley-Nechako, Cariboo, and Fraser-Fort George.

	Count	%
POLICE RCMP North District Operations Communications Centre	2687	38.05
FIRE Prince George Fire/Rescue Fire Operations Communications Centre	320	4.53
AMBULANCE BC Emergency Health Services (BCEHS) Operations Communications Centre	2773	39.27
Abandoned *	1282	18.15

*E-comm is contracted to answer and transfer calls to police, fire or ambulance dispatch centres.
Prince George Fire/Rescue is contracted to dispatch fire/rescue agencies.*

** Abandoned calls are calls to 9-1-1 in which the caller hangs up or is disconnected during the call answer/transfer process.*

This chart provides fire and rescue notifications to Regional District of Fraser-Fort George departments for February 2025.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Bear Lake Fire	0	0	0	0	0	0	0	0	0	0
Beaverly Fire/Rescue	4	2	8	3	17	6	9	16	4	35
Buckhorn Fire	1	0	5	1	7	1	0	11	1	13
Ferndale/Tabor Fire	1	2	0	0	3	2	2	7	0	11
Hixon Fire	0	3	5	0	8	1	6	7	0	14
McBride District Fire	2	4	1	2	9	3	10	2	3	18
Ness Lake Fire	0	0	4	0	4	0	0	6	0	6
Pilot Mountain Fire	1	0	5	0	6	4	4	11	0	19
Pineview Fire	1	4	1	2	8	2	7	5	2	16
Red Rock/Stoner Fire	0	0	0	0	0	0	0	0	0	0
Salmon Valley Fire	0	2	0	0	2	0	2	1	0	3
Shell-Glen Fire/Rescue	0	1	2	1	4	1	4	5	1	11
Valemount & District Fire	2	7	2	7	18	3	10	2	10	25

This chart provides fire and rescue notifications to municipal departments for February 2025.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Mackenzie Fire ***	0	1	5	1	7	2	5	9	3	19
Prince George Fire/Rescue	178	50	550	45	823	370	117	1105	90	1682

* Rescue includes extrication by certified RDFFG departments.

** More than one department may be dispatched to an incident under mutual aid agreements. Therefore, the total number of notifications may be higher than the actual number of incidents.

*** Mackenzie Fire is a participant in the Fire Coordination Service. Prince George Fire/Rescue is not.

This chart provides total fire and rescue notifications per year, with the current year-to-date values.

	2025	2024	2023	2022	2021*	2020**	2019	2018*	2017*	2016
Bear Lake Fire	0	6	23	19	16	9	9	20	17	32
Beaverly Fire/Rescue	35	213	208	163	210	154	164	173	190	169
Buckhorn Fire	13	77	100	89	69	48	57	81	113	66
Ferndale/Tabor Fire	11	56	59	61	59	59	68	76	68	52
Hixon Fire	14	76	60	53	56	41	51	67	79	46
Mackenzie Fire	19	167	150	182	137	114	160	135	135	122
McBride District Fire	18	70	74	78	92	91	70	55	70	62
Ness Lake Fire	6	51	44	39	23	28	37	29	45	31
Pilot Mountain Fire	19	92	91	68	61	52	58	61	73	65
Pineview Fire	16	163	168	186	180	128	173	184	169	146
Prince George Fire/Rescue ***	1682	11251	11293	9880	8087	4831	5903	6241	6881	6086
Red Rock/Stoner Fire	0	43	32	53	50	25	45	41	44	34
Salmon Valley Fire	3	45	55	39	47	37	42	59	37	45
Shell-Glen Fire/Rescue	11	84	98	85	47	36	26	45	39	28
Valemount & District Fire	25	106	116	138	155	118	102	124	147	104

* Significant wildfire season.

** COVID-19: The Province revised BC Emergency Health Services (BCEHS) dispatch protocols so non-paramedic First Responder agencies would only be dispatched to higher acuity/urgent medical calls to prevent unnecessary COVID-19 exposures.

*** Prince George Fire/Rescue is not a participant in the Fire Coordination Service.

STRATEGIC ALIGNMENT:

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| <input type="checkbox"/> Indigenous and Intergovernmental Partnerships | <input type="checkbox"/> Organizational Strength and Adaptability | <input checked="" type="checkbox"/> Quality Community Services | <input type="checkbox"/> Environmental Stewardship and Climate Action |
| <input type="checkbox"/> Awareness and Engagement | <input type="checkbox"/> Statutory or Routine Business | | |

Respectfully submitted,

“Robin Ditto”

Robin Ditto
Application Specialist – 911 Systems

RD:mz