



**REGIONAL DISTRICT
of Fraser-Fort George**

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REPORT FOR CONSIDERATION

TO: Chair and Directors File No.: I-STAT 1.1

FROM: Robin Ditto, Application Specialist – 9-1-1 Systems

DATE: February 4, 2025

SUBJECT: 9-1-1 Call Answer and Fire/Rescue Statistics for January 2025

SUMMARY: Purpose: For Information
Attachments: None
Previous Reports: None

RECOMMENDATION(S):

THAT the report dated February 4, 2025, regarding “9-1-1 Call Answer and Fire/Rescue Statistics for January 2025” be received for information.

ENTITLEMENT	HOW VOTE COUNTED
All 1 Director/1 vote	Majority

ISSUE(S):

This chart provides 9-1-1 call answer statistics for January 2025 for the Regional District of Fraser-Fort George’s 9-1-1 Service Area, which includes the Regional Districts of Kitimat-Stikine, Bulkley-Nechako, Cariboo, and Fraser-Fort George.

	Count	%
POLICE RCMP North District Operations Communications Centre	3138	39.72
FIRE Prince George Fire/Rescue Fire Operations Communications Centre	334	4.23
AMBULANCE BC Emergency Health Services (BCEHS) Operations Communications Centre	2843	35.98
Abandoned *	1586	20.07

*E-comm is contracted to answer and transfer calls to police, fire or ambulance dispatch centres.
 Prince George Fire/Rescue is contracted to dispatch fire/rescue agencies.*

** Abandoned calls are calls to 9-1-1 in which the caller hangs up or is disconnected during the call answer/transfer process.*

This chart provides fire and rescue notifications to Regional District of Fraser-Fort George departments for January 2025.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Bear Lake Fire	0	0	0	0	0	0	0	0	0	0
Beverly Fire/Rescue	2	7	8	1	18	2	7	8	1	18
Buckhorn Fire	0	0	6	0	6	0	0	6	0	6
Ferndale/Tabor Fire	1	0	7	0	8	1	0	7	0	8
Hixon Fire	1	3	2	0	6	1	3	2	0	6
McBride District Fire	1	6	1	1	9	1	6	1	1	9
Ness Lake Fire	0	0	2	0	2	0	0	2	0	2
Pilot Mountain Fire	3	4	6	0	13	3	4	6	0	13
Pineview Fire	1	3	4	0	8	1	3	4	0	8
Red Rock/Stoner Fire	0	0	0	0	0	0	0	0	0	0
Salmon Valley Fire	0	0	1	0	1	0	0	1	0	1
Shell-Glen Fire/Rescue	1	3	3	0	7	1	3	3	0	7
Valemount & District Fire	1	3	0	3	7	1	3	0	3	7

This chart provides fire and rescue notifications to municipal departments for January 2025.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Mackenzie Fire ***	2	4	4	2	12	2	4	4	2	12
Prince George Fire/Rescue	192	67	556	44	859	192	67	556	44	859

* Rescue includes extrication by certified RDFFG departments.

** More than one department may be dispatched to an incident under mutual aid agreements. Therefore, the total number of notifications may be higher than the actual number of incidents.

*** Mackenzie Fire is a participant in the Fire Coordination Service. Prince George Fire/Rescue is not.

This chart provides total fire and rescue notifications per year, with the current year-to-date values.

	2025	2024	2023	2022	2021*	2020**	2019	2018*	2017*	2016
Bear Lake Fire	0	6	23	19	16	9	9	20	17	32
Beverly Fire/Rescue	18	213	208	163	210	154	164	173	190	169
Buckhorn Fire	6	77	100	89	69	48	57	81	113	66
Ferndale/Tabor Fire	8	56	59	61	59	59	68	76	68	52
Hixon Fire	6	76	60	53	56	41	51	67	79	46
Mackenzie Fire	12	167	150	182	137	114	160	135	135	122
McBride District Fire	9	70	74	78	92	91	70	55	70	62
Ness Lake Fire	2	51	44	39	23	28	37	29	45	31
Pilot Mountain Fire	13	92	91	68	61	52	58	61	73	65
Pineview Fire	8	163	168	186	180	128	173	184	169	146
Prince George Fire/Rescue ***	859	11251	11293	9880	8087	4831	5903	6241	6881	6086
Red Rock/Stoner Fire	0	43	32	53	50	25	45	41	44	34
Salmon Valley Fire	1	45	55	39	47	37	42	59	37	45
Shell-Glen Fire/Rescue	7	84	98	85	47	36	26	45	39	28
Valemount & District Fire	7	106	116	138	155	118	102	124	147	104

* Significant wildfire season.

** COVID-19: The Province revised BC Emergency Health Services (BCEHS) dispatch protocols so non-paramedic First Responder agencies would only be dispatched to higher acuity/urgent medical calls to prevent unnecessary COVID-19 exposures.

*** Prince George Fire/Rescue is not a participant in the Fire Coordination Service.

STRATEGIC ALIGNMENT:

- Indigenous and Intergovernmental Partnerships
- Organizational Strength and Adaptability
- Quality Community Services
- Environmental Stewardship and Climate Action
- Awareness and Engagement
- Statutory or Routine Business

Respectfully submitted,

“Robin Ditto”

Robin Ditto
Application Specialist – 911 Systems

RD:mz