



REGIONAL DISTRICT of Fraser-Fort George

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REPORT FOR CONSIDERATION

TO: Chair and Directors

File No.: I-STAT 1.1

FROM: Robin Ditto, Application Specialist – 911 Systems

DATE: November 1, 2024

SUBJECT 9-1-1 Call Answer and Fire/Rescue Statistics for October 2024

SUMMARY: Purpose: For Information

Attachments: None

Previous Reports: None

RECOMMENDATION(S):

THAT the report dated November 1, 2024, regarding “9-1-1 Call Answer and Fire/Rescue Statistics for October 2024” be received for information.

ENTITLEMENT	HOW VOTE COUNTED
All 1 Director/1 vote	Majority

ISSUE(S):

This chart provides 9-1-1 call answer statistics for October 2024 for the Regional District of Fraser-Fort George’s 9-1-1 Service Area, which includes the Regional Districts of Kitimat-Stikine, Bulkley-Nechako, Cariboo, and Fraser-Fort George.

	Count	%
POLICE RCMP North District Operations Communications Centre	3706	43.57
FIRE Prince George Fire/Rescue Fire Operations Communications Centre	334	3.93
AMBULANCE BC Emergency Health Services (BCEHS) Operations Communications Centre	2742	32.24
Abandoned *	1724	20.26

*E-comm is contracted to answer and transfer calls to police, fire or ambulance dispatch centres.
 Prince George Fire/Rescue is contracted to dispatch fire/rescue agencies.*

** Abandoned calls are calls to 9-1-1 in which the caller hangs up or is disconnected during the call answer/transfer process.*

This chart provides fire and rescue notifications to Regional District of Fraser-Fort George departments for October 2024.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Bear Lake Fire	0	0	0	0	0	1	0	0	5	6
Beverly Fire/Rescue	2	7	4	3	16	42	64	50	25	181
Buckhorn Fire	0	3	2	4	9	25	8	21	12	66
Ferndale/Tabor Fire	1	1	3	1	6	13	12	17	1	43
Hixon Fire	0	2	1	0	3	8	14	29	5	56
McBride District Fire	0	0	0	0	0	22	18	2	14	56
Ness Lake Fire	1	0	2	1	4	13	7	23	2	45
Pilot Mountain Fire	2	0	9	0	11	28	7	42	2	79
Pineview Fire	0	3	3	0	6	41	39	35	8	123
Red Rock/Stoner Fire	1	1	0	0	2	12	7	11	3	33
Salmon Valley Fire	1	0	1	0	2	10	13	8	4	35
Shell-Glen Fire/Rescue	0	2	2	0	4	13	24	27	0	64
Valemount & District Fire	1	2	0	3	6	16	22	5	39	82

This chart provides fire and rescue notifications to municipal departments for October 2024.

	Month					Year to Date				
	Fire	Rescue*	Medical	Admin	Total	Fire	Rescue*	Medical	Admin	Total
Mackenzie Fire ***	2	1	0	4	7	43	38	25	30	136
Prince George Fire/Rescue	245	66	482	68	861	2726	572	5697	521	9516

* Rescue includes extrication by certified RDFFG departments.

** More than one department may be dispatched to an incident under mutual aid agreements. Therefore, the total number of notifications may be higher than the actual number of incidents.

*** Mackenzie Fire is a participant in the Fire Coordination Service. Prince George Fire/Rescue is not.

This chart provides total fire and rescue notifications per year, with the current year-to-date values.

	2024	2023	2022	2021*	2020**	2019	2018*	2017*	2016	2015
Bear Lake Fire	6	23	19	16	9	9	20	17	32	27
Beverly Fire/Rescue	181	208	163	210	154	164	173	190	169	168
Buckhorn Fire	66	100	89	69	48	57	81	113	66	69
Ferndale/Tabor Fire	43	59	61	59	59	68	76	68	52	62
Hixon Fire	56	60	53	56	41	51	67	79	46	61
Mackenzie Fire	136	150	182	137	114	160	135	135	122	122
McBride District Fire	56	74	78	92	91	70	55	70	62	50
Ness Lake Fire	45	44	39	23	28	37	29	45	31	34
Pilot Mountain Fire	79	91	68	61	52	58	61	73	65	54
Pineview Fire	123	168	186	180	128	173	184	169	146	185
Prince George Fire/Rescue ***	9516	11293	9880	8087	4831	5903	6241	6881	6086	5888
Red Rock/Stoner Fire	33	32	53	50	25	45	41	44	34	42
Salmon Valley Fire	35	55	39	47	37	42	59	37	45	48
Shell-Glen Fire/Rescue	64	98	85	47	36	26	45	39	28	32
Valemount & District Fire	82	116	138	155	118	102	124	147	104	105

* Significant wildfire season.

** COVID-19: The Province revised BC Emergency Health Services (BCEHS) dispatch protocols so non-paramedic First Responder agencies would only be dispatched to higher acuity/urgent medical calls to prevent unnecessary COVID-19 exposures.

*** Prince George Fire/Rescue is not a participant in the Fire Coordination Service.

STRATEGIC ALIGNMENT:

- Indigenous and Intergovernmental Partnerships
- Organizational Strength and Adaptability
- Quality Community Services
- Environmental Stewardship and Climate Action
- Awareness and Engagement
- Statutory or Routine Business

Respectfully submitted,

“Robin Ditto”

Robin Ditto
Application Specialist – 911 Systems

RD:mz